

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 06th day of August' 2024
C.G.No.36/2024-25/Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Smt. S. Sujana, Vasavi Nagar,
Beside Parameswari Nagar, Sullurpet,
Nellore District.

Complainant

AND

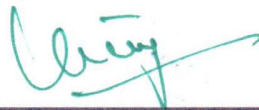
1. Dy. Executive Engineer/O/Sullurpet
2. Executive Engineer/O/Naidupet

Respondents

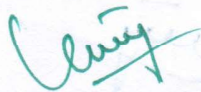
This complaint came up for final hearing before this Forum through video conferencing on 05.08.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during Vidyut Adalat conducted at Sullurpet on 21.06.2024 stating that they applied for domestic service connection but they have not laid the electric line so far.



02. The said complaint was registered as C.G.No.36/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have completed the electric line work on 03.08.2024 and redressed the grievance of the complainant.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents subsequent to the complaint, laid the electric line and released the service connection of the complainant and redressed the grievance of the complainant. When we contacted the complainant through phone, she admitted laying of electric line and release of service connection and requested to close the complaint as purpose is served. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.
04. ***In the result***, the complaint is closed. There is no order as to costs.
05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of August'2024.


CHAIRPERSON


Member (Finance)
06/08/2024


Member (Technical)


Member (Independent) 06/08/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

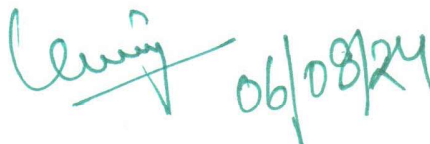
**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.


06/08/24